

Summary Important topics

(for individual comments
see pp 18 - 29)

- **Voting rights** (papers arrive to late / language barrier for second generation)
- **Access to Swiss Bank** (not possible / too expensive / requires physical presence to open account)
- **Swiss Old Age Pension / Retirement** (information need / issue of deduction in NZ)
- **Education/Studying/Apprenticeship/Youth Offers** in Switzerland (information need)
- **Passport** (information need / access to get one done)
- **Tax advice** (information need)
- **News & Communication** (need for information / one stop shop)
- **Return to Switzerland** (Health Insurance / Covid / Visa for spouse)
- **Connection** with others/Sense of community
- **Language transmission** (how to cultivate Swiss Language)
- **Swiss Army** (information need)
- **Collaboration in research/academic work** between region and CH